



# Disconnections and late fees for nonpayment to resume as early as this month

After a year-long pause to support the implementation of a new billing system, AES Indiana will resume disconnections and late fees for nonpayment in November. If you need help paying your bill, we want to work with and support you to accommodate your unique needs. We are now offering flexible extended payment plans, including 3-, 6-, 9- and 12-month payment arrangements for residential customers and 3- and 6- month payment arrangements for commercial customers. We're committed to helping you find the extended payment plan that best fits your needs.

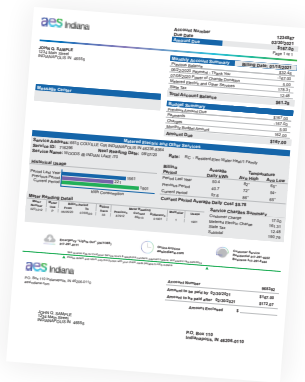


Please contact our Customer Care team at [317-261-8222](tel:317-261-8222) to set up your extended payment plan today.

## Need additional support with your bill?



Scan the QR code or visit [aesindiana.com/payment-assistance](https://aesindiana.com/payment-assistance) for additional resources.



# Powering your brightest moments this holiday season



## Circle of Lights

In it's 62nd year, Circle of Lights®, presented by IBEW 481, returns the day after Thanksgiving to light up Monument Circle. Join us for this free event as the Soldiers and Sailors Monument comes alive with festive décor and holiday energy.

**When:** Friday, November 29

**Where:** Monument Circle,  
Downtown Indianapolis

**Time:** 5-8 p.m.

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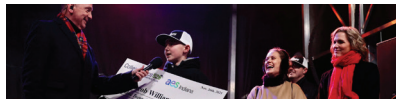


## AES Indiana's Yuletide celebration

We're proud to sponsor this beloved holiday tradition, bringing families together to enjoy performances by the Indianapolis Symphony Orchestra, along with vocalists, dancers and holiday characters. Customers can use the promo code AESYuletide25 for 10% off tickets to the Yuletide shows on Sunday, December 15th at 7 PM and Wednesday, December 18th at 7:30 PM.



Visit [indianapolissymphony.org](https://www.indianapolissymphony.org) to purchase tickets.



## Coloring contest

The annual AES Indiana Coloring Contest is a fun tradition where one lucky child gets the honor of “flipping the switch” at the Circle of Lights© tree lighting ceremony. The contest runs from November 1-18 and we can't wait to see the creativity this sparks!



To participate, scan the QR code or print your coloring sheets at [downtownindy.org/childcoloring](https://www.downtownindy.org/childcoloring).

**aes** Indiana