

Price, Terms, and Conditions – Updated September 2024



Green-e Energy certifies that The Green Power Option meets the minimum environmental and consumer protection standards established by the non-profit Center for Resource Solutions. For more information on Green-e Energy certification requirements, energy@green-e.org or log on to www.green-e.org.

Company:	AES Indiana						
Whom should I contact for more information?	AES Customer Service 1-888-261-8222; customerservices@aes.com ; or AESIndiana.com/GreenPower/ .						
What are the enrollment options?	Customers select a percentage of their monthly electric usage to be enrolled in the program: 25%, 50% or 100% (business customers can also select 10%).						
How much will the Green Power Option cost?	The current additional charge (or “premium”) is \$0.0026/kilowatt-hour enrolled.						
How will I be billed?	The premium for participating in the Green Power Option will appear as a line item on your regular monthly AES billing statement.						
How will my bill be calculated?	The premium is calculated by taking <i>(the % you selected at enrollment) x (your monthly kilowatt-hour usage) x (the Green Power premium)</i> . This additional charge will be added to your regular AES rates and charges and applicable taxes will apply.						
How much will my total electricity service cost, including utility charges?	Based on a typical monthly usage of 937 kWh, the following example provides an estimate of your monthly electricity bill <i>(as of September 2023)</i> , if you participate in the Green Power Option from AES. Your actual bill will vary based on your use of electricity and selected participation percentage in the Green Power Option. <table style="margin-left: auto; margin-right: auto;"> <tr> <td>Monthly Electricity Cost</td> <td style="text-align: right;">\$ 105.04</td> </tr> <tr> <td>Green Pricing Premium (at 100%)</td> <td style="text-align: right;">\$ 2.44</td> </tr> <tr> <td>Total:</td> <td style="text-align: right;">\$ 107.48</td> </tr> </table>	Monthly Electricity Cost	\$ 105.04	Green Pricing Premium (at 100%)	\$ 2.44	Total:	\$ 107.48
Monthly Electricity Cost	\$ 105.04						
Green Pricing Premium (at 100%)	\$ 2.44						
Total:	\$ 107.48						
Will the Green Power Option premium change over time?	The premium for the Green Power Option will adjust once per year through a filing with the IURC and will be based on AES’s cost to purchase renewable energy credits plus reasonable costs to administer the program. You will be notified of the premium change via a message on the bill statement the month it becomes effective.						
What sources will be used in the Green Power Option?	AES procures Renewable Energy Certificates (RECs) for this program. More information regarding RECs, along with a Product Content Label, can be found at www.AESIndiana.com/GreenPower/ .						
How do I terminate this agreement?	You can end your participation in the Green Power Option at any time either by contacting AES Customer Service or via our website at AESIndiana.com . Your termination will be effective immediately.						
What length of agreement/contract is required?	There is no contract required, and participation is month-to-month. There is no fee for terminating your participation.						
What other fees might I be charged?	None.						

